

**Contract No. ED/2018/04**

**Trunk Road T2 and Infrastructure Works for Developments at the Former South Apron**

**Appendix J – Summary of environmental complaint, warning, summon and notification of successful prosecution**

**Reporting Quarter:** August 2023 – October 2023

Log Ref.	Location	Received Date	Details of Complaint/warning/summon and prosecution	Investigation/Mitigation Action	Status
Complaint #N11	Portion T1 & Portion V	11th August 2023	Complainant informed that there was a noise nuisance from construction work between 8 am and 7 pm, causing an impact on the residents. -	<ul style="list-style-type: none"> <li>• A valid CNP was hold and construction activities being taken were complied with the relevant CNP</li> <li>• The contractor has taken steps to address noise concerns by implementing noise control measures such as erecting noise barriers and using a hydraulic breaker equipped with a noise muffler.</li> <li>• In addition, the Contractor should still maintain good site practices, such as schedule noisy work to the less sensitive hours and provide regularly maintenance for PMEs.</li> <li>• Contractor is recommended to continue to strictly follow the requirements in the relevant CNP and the approved CNMP.</li> <li>• According to the condition 3.d point 5 of the CNP (GW-RE0603-23), the immediate remedial action shall be implemented in case adverse ground-borne noise impact on any noise sensitive receiver is received</li> </ul>	Closed

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		23rd August 2023	The complainant informed that there were vibrations caused by the works in CKL Tunnel on 21 August 2023. They stated that their units are temporary housing with certain risks involved and requested an explanation for the project as well as appropriate actions to be taken	<ul style="list-style-type: none"><li>• A valid CNP was hold and construction activities being taken were complied with the relevant CNP</li><li>• The contractor has taken steps to address noise concerns by implementing noise control measures such as erecting noise barriers and using a hydraulic breaker equipped with a noise muffler.</li><li>• In addition, the Contractor should still maintain good site practices, such as schedule noisy work to the less sensitive hours and provide regularly maintenance for PMEs.</li><li>• Contractor is recommended to continue to strictly follow the requirements in the relevant CNP and the approved CNMP.</li><li>• According to the condition 3.d point 5 of the CNP (GW-RE0603-23), the immediate remedial action shall be implemented in case adverse ground-borne noise impact on any noise sensitive receiver is received</li></ul>	Closed
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		<p>6th September 2023</p>	<p>EPD received a complaint from a resident of Cha Kwo Ling Village regarding vibrations caused by the construction works of the T2 project on 5 September 2023. The complainant stated that these vibrations are affecting House No. 78 in the village.</p>	<ul style="list-style-type: none"> <li>• A valid CNP was hold and construction activities being taken were complied with the relevant CNP</li> <li>• The weekly noise monitoring and additional noise assessments have verified that the noise levels remain within the set limits. Moreover, the groundborne noise measurements data suggests that the noise levels are well within the criteria outlined in the TM.</li> <li>• The contractor has taken steps to address noise concerns by implementing noise control measures such as erecting noise barriers and using a hydraulic breaker equipped with a noise muffler.</li> <li>• In addition, the Contractor should still maintain good site practices, such as schedule noisy work to the less sensitive hours and provide regularly maintenance for PMEs.</li> <li>• Contractor is recommended to continue to strictly follow the requirements in the relevant CNP and the approved CNMP.</li> <li>• According to the condition 3.d point 5 of the CNP (GW-RE0973-23), the immediate remedial action shall be implemented in case adverse ground-borne noise impact on any noise sensitive receiver is received</li> </ul>	<p>Closed</p>
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**Remarks:** One (1) environmental complaint and two (2) follow up complaint were received in the reporting quarter, no warning/summon and prosecution were received in the reporting quarter