

**Environmental Permit No.: EP-451/2013**  
**Environmental Team for Trunk Road T2**

**Appendix L – Summary of environmental complaint, warning, summon and notification of successful prosecution**

Reporting Month: April 2024

Log Ref.	Location	Received Date	Details of Complaint/warning/summon and prosecution	Investigation/Mitigation Action	Status
#13	Portion Q1	23 Apr 2024	A verbal complaint regarding the noise nuisance, generated from the construction works nearby the Wai Lok Street building at 10:20 pm, was received by EPD.	<ul style="list-style-type: none"> <li>• The complaint is considered as <b>project-related</b>.</li> <li>• Despite the lifting operation being carried out at the site during the night, the contractor was in possession of a valid construction noise permit (GW-RE0328-24). All construction activities were performed in accordance with legal regulations, and no violations of the law were found.</li> <li>• In addition, the Contractor shall review the construction schedule, priorities the work sequence and maintain good site practices, such as erecting noise barrier as close as possible to the noise source, replace damaged semi-enclosure/noise barrier and provide regularly maintenance for PMEs.</li> <li>• As the complaint was considered as project related, the contractor had implemented the relevant mitigation measures to minimize the noise impact including:               <ol style="list-style-type: none"> <li>1) Conduct regular noise monitoring.</li> <li>2) Conduct regular</li> </ol> </li> </ul>	Closed

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Log Ref.	Location	Received Date	Details of Complaint/warning/summon and prosecution	Investigation/Mitigation Action	Status
				maintenance for all Powered Mechanical Equipment to minimize the noise generated from engines. 3) Displayed the CNP at the gates of Portion Q.	

**Remarks:**

One environmental complaint was received in the reporting period.  
 No warning/summon and prosecution were received in the reporting period.

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**Table L2 Cumulative Log for Environmental Complaint, Warning, Summon and Notification of Successful Prosecution**

<b>Log Ref.</b>	<b>Location</b>	<b>Received Date</b>	<b>Details of Complaint/warning/summon and prosecution</b>	<b>Investigation/Mitigation Action</b>	<b>Nature</b>	<b>Status</b>
#A01	The Launching Shaft	24 June 2020	A complaint regarding dust nuisance possible caused by the construction works at the Launching Shaft area was received.	<ul style="list-style-type: none"> <li>- Training regarding the loading and unloading height control was provided to the labourers to ensure dusty materials are transported under a minimum practical height.</li> <li>- Water sprays system was installed around the location of complaint to prevent dust generated from wind erosion on the stockpile.</li> <li>- Contractor was reminded to further enhance the dust mitigation measures to minimize the dust nuisance.</li> </ul>	Air	Closed
#N01	The Launching Shaft	03 & 13 July 2020	The verbal complaint regarding the noise nuisance generated from D-wall cutter operation nearby the PWCL	<ul style="list-style-type: none"> <li>- Noise barrier was erected between noise source and the PWCL building.</li> <li>- Construction programme was reviewed as to minimize operation of PME nearby the PWCL building</li> <li>- Contractor was recommended to implement the noise mitigation measures and other good site practices to minimize the noise nuisance.</li> </ul>	Noise	Closed

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<b>Log Ref.</b>	<b>Location</b>	<b>Received Date</b>	<b>Details of Complaint/warning/summon and prosecution</b>	<b>Investigation/Mitigation Action</b>	<b>Nature</b>	<b>Status</b>
			building was received by CEDD			
#N03	The Launching Shaft	03 December 2020	A verbal complaint regarding the noise nuisance, generated from the construction works nearby PWCL building, was received by CEDD.	<ul style="list-style-type: none"> <li>- Contractor has taken the remedial action (i.e. Some of the breakers in which were operated nearby the concerned area were wrapped up with the acoustic insulation sheets) and noise mitigation measures (i.e. Noise barrier was installed adjoining the building to minimize the influence of construction noise, maintenance for all Powered Mechanical Equipment was conducted regularly, review on the construction programme to minimize the operations of PME's near the PWCL) to minimize the noise impact generated from breaking activities.</li> </ul>	Noise	Closed
#N10	Launching Shaft and Barging Point	28 February 2023	A Complaint of Noise Nuisance caused by the nighttime construction	<ul style="list-style-type: none"> <li>- The cause of the noise nuisance may cause by the operation of Derrick Barge and the Conveyors.</li> <li>- No limit level exceedance was recorded for additional noise monitoring and the weekly construction noise monitoring.</li> </ul>	Noise	Closed

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Log Ref.	Location	Received Date	Details of Complaint/warning/summon and prosecution	Investigation/Mitigation Action	Nature	Status
			activities was received.	<ul style="list-style-type: none"> <li>– In addition, the Contractor shall review the construction schedule, priorities the work sequence and maintain good site practices, such as erecting noise barrier as close as possible to the noise source, replace damaged semi-enclosure/noise barrier and provide regularly maintenance for PMEs.</li> </ul>		
		7 March 2023	Follow up complaint from the same complainant was received and he/she informed that the construction noise nuisance at 09:50pm.	<ul style="list-style-type: none"> <li>– The cause of the noise nuisance may cause by the operation of Derrick Barge and the Conveyors.</li> <li>– No limit level exceedance was recorded for additional noise monitoring and the weekly construction noise monitoring.</li> <li>– In addition, the Contractor shall review the construction schedule, priorities the work sequence and maintain good site practices, such as erecting noise barrier as close as possible to the noise source, replace damaged semi-enclosure/noise barrier and provide regularly maintenance for PMEs.</li> </ul>	Noise	Closed

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Log Ref.	Location	Received Date	Details of Complaint/warning/summon and prosecution	Investigation/Mitigation Action	Nature	Status
#W01	Launching Shaft and Barging Point	13 March 2023	A complaint regarding to the silt/dirt being swept into the sea from the operation of barge under Trunk Road T2.	<ul style="list-style-type: none"> <li>– There is no direct evidence that the Silt/ Dirt being swept into the sea from the barge of T2.</li> <li>– The following recommendations are made to further enhance the mitigation measures:</li> <li>– Provide regular training to site personnel on proper waste management and appropriate handling procedures.</li> <li>– Provide sufficient waste disposal points and regular collection for disposal.</li> <li>– Closely monitor the barge operation.</li> <li>– The Contractor has implemented the above environmental mitigation measures (As mentioned in Section 2.6) on site to ensure that no silt and household waste being swept into any water body.</li> </ul>	Water	Closed
#N12	Launching Shaft Area, Barging Point, Cheung Yip Street	17 November 2023	A verbal complaint regarding the noise nuisance, generated from the	<ul style="list-style-type: none"> <li>– The cleaning work using the water jetting unit may be the cause of noise nuisance.</li> <li>– No limit level exceedance was recorded for additional noise monitoring and the weekly construction noise monitoring.</li> <li>– In addition, the Contractor shall review the construction schedule, priorities the work</li> </ul>	Noise	Closed

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Log Ref.	Location	Received Date	Details of Complaint/warning/summon and prosecution	Investigation/Mitigation Action	Nature	Status
			construction works near Cheung Yip Street after 21:00.	sequence and maintain good site practices, such as erecting noise barrier as close as possible to the noise source, replace damaged semi-enclosure/noise barrier and provide regularly maintenance for PMEs.		
#W02	Launching Shaft Area	22 November 2023	A complaint regarding to the number of fish die-off at the Kwun Tong Typhoon Shelter.	<ul style="list-style-type: none"> <li>– There is no direct evidence that the dead fish floating near the Kwun Tong Pier were caused by the construction activities.</li> <li>– The following recommendations are made to contractor to further enhance the mitigation measures:</li> <li>– 1) Conduct regular maintenance for wastewater treatment facilities to maintain the quality of effluent.</li> <li>– 2) Conduct regular water quality monitoring</li> <li>– 3) Carry out regular visual inspection to the Kai Tak Approach Channel (near the outfall of discharge point) to prevent illegal discharge of untreated water.</li> </ul>	Water	Closed